



2024 Spring MAACO Conference

Crystal Mountain Resort
12500 Crystal Drive, Thompsonville

Wednesday, April 17
from 8 a.m. to 5 p.m.
Breakfast, lunch and dinner provided

Thursday, April 18
from 8 a.m. to 5 p.m.
Breakfast and lunch provided

Accommodations
Crystal Mountain Resort
(564) 214-2400
Discount code: 46N2DX



Kevin Hearst

Wednesday, April 17 and Thursday, April 18

Kevin Hearst is recognized as a humane investigator Podcaster/Instructor, Adjunct Professor, and consultant. Mr. Hearst has been a member of our National Animal Cruelty Investigations School faculty for over 12 years and is recognized as an expert in the field of animal cruelty investigations. He has delivered many presentations for conferences throughout the nation.

Registration for both days is \$185

Register at MAACOweb.com
or by scanning the QR code



Only MAACO members may attend! Make sure your membership is up-to-date or join for \$25 at MAACOweb.com



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April 17

Canine Confrontation

How to use de-escalation tactics when confronting canines on routine calls. Using video and best known and current tactics to resolve scared, vicious, and aggravated canine situations. Case review breakdown of previous mistakes made when arriving on incident scene. Emergency, environment, equipment assessment review of training and tactics.

Tactical Handling

Non-threatening capture techniques and humane animal handling, with student participation during practical demonstration. Students will learn to access canine body (overview, midrange and closeup), with an open discussion about equipment usage.

Officer Safety

Creating a surviving mindset to meet and achieve job requirements, while ensuring your safety. We often fall into a routine or habits that can seem innocent but prove harmful later. Let's talk about an adventure into safe reliable protocols by using an awesome training tactic (OODA Loop).

**MAACO Swag Available
at the Conference!**

April 18

Cultural Change and Compassion Fatigue

Making a conscious effort to breakdown new and old stereotypes of Animal welfare and Animal service. Teaching common goals that bridge the big 3 areas (Administration, Field, and Kennel). Compassion fatigue is "emotional exhaustion, caused by the stress of caring for traumatized or suffering animals or people." It is found among the animal rescue community's underserved, underappreciated, and uncomplaining caregivers. We attempt to show our students how to deal with everyday stress, and how to cope!

To Need or Not to Need- Necropsies

Whenever there's a suspicious circumstances or unexpected death of an otherwise normal animal death.

Bad News in a Better Way

How to deliver unpleasant news to animal owners. From deceased to injured animals, and court summonses. We can all learn how to be patient, exercise decorum while following standard operating procedures and professionalism.

Ethically Speaking

Will explain what role ethics play in you work environment, how to navigate through character & integrity issues on and off the clock! Supervisory and subordinates, legal liabilities, and misconduct while in uniform/ on the job. Explaining how to fulfill your assigned job duties and adhere to policy without becoming unprofessional.